



MURPHY KAZBEGY LLC POLICY

Murphy company is represented on the international market by 15 companies and has been successfully carrying out its logistics and infrastructure projects for more than 45 years.

Murphy Kazbegi is the Murphy group's first international project in Georgia and its field of activity consists of the commissioning and subsequent management of the logistics complex, both with its own resources and through subsidiaries. The company has developed and implemented a quality management system of the ISO 9001: 2015 standard, which is successfully functioning and extends to the management and technical/commercial operations of cross-border logistics complexes and service facilities. Murphy pays great attention to health and safety, as well as improving the protection of environment. Murphy strictly focuses on compliance with the existing Georgian legislation, environmental protection and holding anti-corruption policy. With the experience gained over the years, the standards of safety, ethics and quality protection have been gradually increasing, which contributes to the development of the company and the determination of future goals. Our task is to provide customers with the highest, comfort and safety oriented service, to constantly improve and upgrade the quality of service, which is successfully carried out, since the company is staffed with highly qualified personnel, whose development and professional growth we care about, realizing the enormous importance of human resources in carrying out our policy. The company is aimed at continuous improvement of customer satisfaction and is guided by the implemented, strictly adhered regulations, quality management system, labor safety standards, which we always take care of improving. Quality policy, internal regulations of the company, a strictly regulated system, all this is aimed at a positive attitude of the client, we always take into account the requests or expectations of our consumer. In our work, we are guided by the principles of mutually beneficial cooperation between all interested parties - the customer, our employees, representatives of supervisory and regulatory organizations and society as a whole. To ensure long-term business relationships with our customers, Murphy's company, together with its subsidiaries, constantly provides feedback to the customer and, through careful analysis of surveys, permanently improves the provided service in accordance with the wishes / needs of the customer. This policy applies to all companies in the Murphy Group and each member is obliged to comply with it.

The director of Murphy Kazbegi LLC, takes the responsibility for carrying out and bringing this policy to the employees, as well as motivating its implementation.